



IMPORTANT NOTICE TO ALL PATIENTS AND VISITORS:

VMH Healthcare Visitor Expectations

Visitor Expectations

- Visitors must respect others' wishes to social distance (maintaining at least 6 feet of distance between individuals).
- Frequent hand hygiene should be performed by all visitors. Hand hygiene may include washing hands with soap and water or using an alcohol-based hand rub.
- If a visitor becomes ill, they should leave and contact their primary care clinic for appropriate care.

Prohibited Visitation

- Visitors who are ill or have been diagnosed with communicable infectious disease are not permitted to visit until symptoms have resolved and/or prescribed quarantine has been completed.
 - See ["2007 Guidelines for Isolation Precautions"](#)
 - Example: COVID-19 requires a 5-day quarantine after diagnosis or symptom onset.

Visitation for Patients in Isolation

- Connectivity via telephone or web-based application will be encouraged in lieu of physical visitation.
- Visitation for patients in isolation is discouraged and will be limited to two visiting individuals at a time unless otherwise approved by the healthcare team.
- Visitors will be strongly encouraged to utilize personal protective equipment.
 - The clinical care team will provide information on what PPE should be used and how to apply and remove items when addressing visitors.
 - The patient's diagnosis and other information will not be shared when instructing visitors to maintain the privacy of the patient according to HIPAA.
 - Examples include mask, respirator, gown, gloves, and/or eye protection.
- Visitors should remain in the patient's room for the duration of the visit unless otherwise requested or approved by the clinical care team. Examples include use of the restroom, during aerosolizing procedures, etc.
- Support persons visiting patients in isolation for respiratory illness should wear a mask in the room and throughout the facility. Meal trays may be purchased and delivered to the patient's room.